

Dear Sirs and Madams,

In response to emerging questions we herewith inform you that Comarch S.A. has set in motion all of the procedures aimed at ensuring business continuity and service provision in the event of a situation of limited staff availability due to the SARS-CoV-2 virus epidemic, hereinafter referred to as "COVID-19". The Management Board of Comarch S.A. are constantly monitoring the epidemiological situation and in the case of deficiencies of employees in the individual business units to an extent that would have endangered the continuity of services rendered, is prepared to make a decision without delay on announcing a crisis situation and imposition of measures designed to reduce the impact of the COVID-19 on the continuity of company's activities. In case of such necessity, Comarch S.A. is prepared to ensure business continuity and support the implementation of key areas, in particular through redeployment of employees between different Comarch organizational units within one location, redeployment of employees between different locations, as well as to implement these processes by employees carrying out the work outside the place of their permanent performance (remote work).

We also provide that Comarch S.A. is fully prepared for the introduction of conduct operational activities in a crisis situation, both in the organizational and infrastructural terms.

I would also like to inform you that in the interest of safety of our employees and business partners, Comarch S.A. has taken the necessary preventive measures to reduce the risk of the COVID-19 virus infection, in particular by:

- 1) prohibition on business trips for Comarch employees to countries at risk of an COVID-19 epidemic indicated in the announcements published by the Chief Sanitary Inspector;
- 2) the introduction of a 14-day quarantine period for employees returning from countries at risk of the COVID-19 epidemic;
- 3) informing Comarch employees about the guidelines and recommendations of the State Sanitary Inspection and the Minister of Health regarding the basic preventive principles of risk-mitigation of the COVID-19 virus infection;
- 4) providing additional funds for hand disinfection in every Comarch building.

We're fully prepared to meet our commitments to our employees and business partners.

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Comarch Spółka Akcyjna z siedzibą w Krakowie, Aleja Jana Pawła II 39a, zarejestrowana w Krajowym Rejestrze Sądowym prowadzonym przez Sąd Rejonowy dla Krakowa-Śródmieścia w Krakowie XI Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS 0000057567. Wysokość kapitału zakładowego Spółki wynosi 8.133.349,00 zł. Kapitał zakładowy wpłacony w całości. NIP: 677-00-65-406

Comarch Spółka Akcyjna posiada status dużego przedsiębiorcy tzn. jest przedsiębiorcą innym niż mikro, mały lub średni przedsiębiorca w rozumieniu załącznika nr I do Rozporządzenia Komisji (UE) nr 651/2014 z dnia 17 czerwca 2014 r. uznającego niektóre rodzaje pomocy za zgodne z rynkiem wewnętrznym w zastosowaniu art. 107 i 108 Traktatu (Dz. Urz. UE L 187 z dnia 26 czerwca 2014 r.)